



Fall 2019

RE: New Cigna Medicare Advantage Plan Dental Benefit

Dear Provider,

A new Cigna Medicare Advantage plan dental benefit will be effective January 1, 2020 which offers your patients a dental allowance for preventive and comprehensive services. *Please note: we will continue to offer the current dental program administered by DentaQuest, in many markets across the country.*

What this means for your patients:

- Depending on the specific Cigna Medicare Advantage plan, patients will be offered a dental allowance ranging from \$500 to \$3,000 annually.
- This allowance can be used for preventive and comprehensive services, including fillings, extractions, dentures and crowns.
- The allowance cannot be used for cosmetic services.
- In regards to the allowance, once the patient has exhausted their allowance, the patient is responsible for 100% of the cost of services.

What this means to you:

- The dental allowance does not require any pre-authorization or pre-estimates.
- Please submit your billed charges to the following address. DO NOT submit charges to DentaQuest.

Cigna
P.O. Box 188037
Chattanooga, TN 37422-8037

- You will be reimbursed within 7-10 business days.
- Providers do not have to be contracted with DentaQuest or Cigna.
- Questions? Please contact us at 866-213-7295.

Cigna Medicare Advantage Plans – Dental Allowance Availability

The dental allowance will be available in the following markets and plans effective for 1/1/20:

- **PPO plans:** Alabama, Colorado, Delaware, Illinois, North Carolina, Pennsylvania and Tennessee. These plans will be under Medicare contract H7849.
- **HMO plans:** Alabama, Arkansas, Sothern Mississippi, Northern Florida, Georgia, North Carolina, South Carolina, Orlando, FL, Daytona, FL and Tampa, FL.
These plans will be under Medicare contracts H0439, H4513, H5410, and H0720.

Thank you for your continued partnership in the dental health of your patients.

Sincerely,

Cigna Provider Relations

All Cigna products and services are provided exclusively by or through operating subsidiaries of Cigna Corporation. The Cigna name, logos, and other Cigna marks are owned by Cigna Intellectual Property, Inc. © 2019 Cigna

INT_19_81784_C